

**CoronaVirus – What is Allfix doing to minimise risk?** 

In response to the current COVID-19 situation in the UK, we would like to take this opportunity to reassure you that Allfix Limited has already taken a number of precautionary actions to ensure that we can continue offering the best service for you and your business whilst keeping our team safe.

We are following all guidance and advice issued by HM Government and Public Health England.

## **Business as Usual**

- We are operating as normal and have so far had ZERO suspected cases of Coronavirus in the business.
- Following and reviewing public health agency advice on efficient ways to contain the virus.
- Keeping up to date with government advice and adapting business plans to reflect changes. Scaling up and down our response to new information to ensure a flexible and proportionate response.
- Actively communicating these plans to employees, customers and where appropriate suppliers.
- Looking at options for people to work remotely to prevent the spread of infection, and to ensure minimal interruption of day to day activities and continued support to our customers.
- Considering delaying Customer Meetings and Staff Training such as product training to our team and promoting our online services to minimise face to face interaction.
- · Review policies and procedures on health reporting, office and personal hygiene protective equipment, social distancing and working hours.
- Risk Assessments to be completed to minimise risk to employees, customers and suppliers
- Ensuring providing additional support to those areas of working and ensuring there are others that have the skills to fill in for absent colleagues.

## The Team

 We have established a dedicated taskforce with representatives from across the business, who are monitoring the situation daily and meeting on a weekly basis.

## Hygiene

- Hand sanitiser and disinfection wipes are widely available across the business for our team to use.
- We are encouraging our team to follow best hygiene practices as recommended by the World Health Organisation.

To confirm, so far, we have had zero suspected cases of Coronavirus and the management will continue monitoring the situation very closely.

As this developing issue continues Allfix Limited will keep you updated if you have requested us to and you can always check our Website Blog for any updates published.

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