



Allfix Cookie Policy

Our website uses "cookie" technology to distinguish you from other users of our website. This helps us to provide you with the best experience when you browse our website as well as allowing us to improve our site. By continuing to browse the site, you are agreeing to our use of cookies.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

1. **Our Use of Cookies**

- 1.1 Our Site may place and access certain first party Cookies on your computer or device. First party Cookies are those placed directly by Us and are used only by Us. We use Cookies to facilitate and improve your experience of Our Site and to provide and improve Our services. We have carefully chosen these Cookies and have taken steps to ensure that your privacy and personal data is protected and respected at all times.
- 1.2 By using Our Site, you may also receive certain third party Cookies on your computer or device. Third party Cookies are those placed by websites, services, and/or parties other than Us. Third party Cookies are used on Our Site for Live Chat features. These Cookies are not integral to the functioning of Our Site and your use and experience of Our Site will not be impaired by refusing consent to them.
- 1.3 All Cookies used by and on Our Site are used in accordance with current Cookie Law.
- 1.4 On visiting our site, you would already have been shown a pop up requesting your consent to place those Cookies. By giving your consent to the placing of Cookies you are enabling Us to provide the best possible experience and service to you. You may, if you wish, deny consent to the placing of Cookies; however certain features of Our Site may not function fully or as intended. You will be given the opportunity to allow only first party Cookies and block third party and analytic cookies.
- 1.5 Certain features of Our Site depend on Cookies to function. Cookie Law deems these Cookies to be "strictly necessary". Your consent will not be sought to place these Cookies, but it is still important that you are aware of them. You may still block these Cookies by changing your internet browser's settings, but please be aware that Our Site may not work properly if you do so. We have taken great care to ensure that your privacy is not at risk by allowing them.

See details of Cookie information in the below tables

Name of Cookie	Purpose	Strictly Necessary
PHPSESSID	Preserves user session state across page requests.	Yes
__cfduid	Used by the content network, Cloud flare, to identify trusted web traffic.	Yes
Acceptcookies	- Remembers when the user accepts the cookie message.	Yes

and the following third party Cookies may be placed on your computer or device:

Name of Cookie	Provider	Purpose
__tawkuuid	va.tawk.to	For use the live chat software
ss	va.tawk.to	For use the live chat software
TawkConnectionTime	va.tawk.to	For use the live chat software
TawkCookie	va.tawk.to	- Third party cookie that remembers the user to link chat conversations together.
tawkUUID	va.tawk.to	For use the live chat software
TawkWindowName	va.tawk.to	For use the live chat software

- 1.6 Our Site uses analytics services provided by Google. Website analytics refers to a set of tools used to collect and analyse anonymous usage information, enabling Us to better understand how Our Site is used. This, in turn, enables Us to improve Our Site and the products and services offered through it. You do not have to allow Us to use these Cookies, however whilst Our use of them does not pose any risk to your privacy or your safe use of Our Site, it does enable Us to continually improve Our Site, making it a better and more useful experience for you.
- 1.7 The analytics service(s) used by Our Site use(s) Cookies to gather the required information.
- 1.8 The analytics service(s) used by Our Site use(s) the following Cookies:

Name of Cookie	First / Third Party	Provider	Purpose
_ga	Third	Google	Used to distinguish users
_gid	Third	Google	Used to distinguish users
_gat	Third	Google	Used to throttle request rate. If Google Analytics is deployed via Google Tag Manager, this cookie will be named _dc_gtm_<property-id>.
AMP_TOKEN	Third	Google	Contains a token that can be used to retrieve a Client ID from AMP Client ID service. Other possible values indicate opt-out, inflight request or an error retrieving a Client ID from AMP Client ID service.
gac<property-id>	Third	Google	Contains campaign related information for the user. If you have linked your Google Analytics and AdWords accounts, AdWords website conversion tags will read this cookie unless you opt-out

- 1.9 In addition to the controls that We provide, you can choose to enable or disable Cookies in your internet browser. Most internet browsers also enable you to choose whether you wish to disable all cookies or only third party Cookies. By default, most internet browsers accept Cookies but this can be changed. For further details, please consult the help menu in your internet browser or the documentation that came with your device.
- 1.10 You can choose to delete Cookies on your computer or device at any time, however you may lose any information that enables you to access Our Site more quickly and efficiently including, but not limited to, login and personalisation settings.
- 1.11 It is recommended that you keep your internet browser and operating system up-to-date and that you consult the help and guidance provided by the developer of your internet browser and manufacturer of your computer or device if you are unsure about adjusting your privacy settings.